



الموارد البشرية قلب الأعمال HR, HEART OF THE BUSINESS

5TH ANNUAL CONFERENCE 2019

CONFERENCE BROCHURE







You grow your business, while **Omantel ICT** handles your IT challenges.

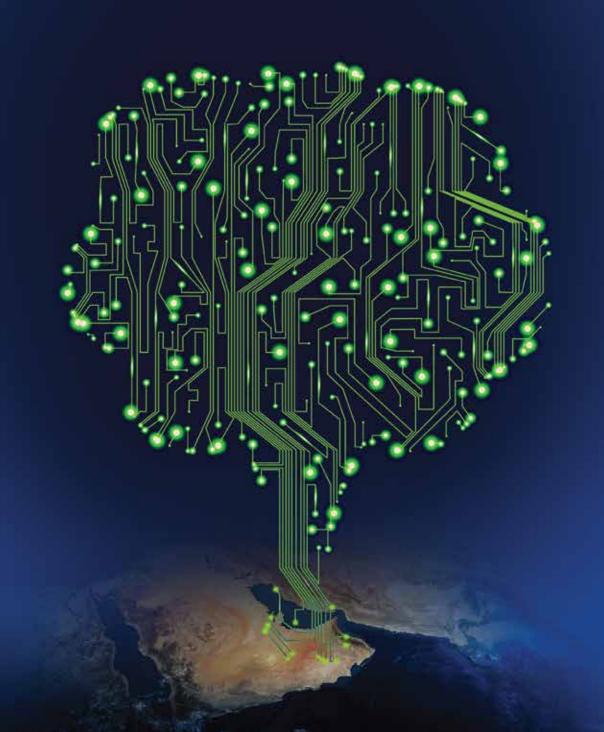
Omantel's dedicated ICT Enterprise Unit offers customized solutions from cloud and IT operations to IoT, helping businesses run more efficiently, more competitively and more securely.

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ABOUT OSHRM

The Omani Society for Human Resource Management (OSHRM) is the first and only such entity in Oman, run by members from both the private and public sectors. Started by a volunteer group of enthusiastic HR professionals in Oman in 2010 and under the umbrella of big corporates of Oman, OSHRM has come a long way. It was legally recognised as an independent Not-for-profit Professional Society in accordance with Oman's regulations on 21st May 2014. Since then, OSHRM has become one of the most active NGOs in Oman, working with a wider network of stakeholders, including the government, corporate sectors, other NGOs, individual professionals and volunteering groups from Oman.

MISSION

- Continue to build and nurture the growing HR capability in the Sultanate
- Be the focal point of HR expertise and a conduit for international best practices
- Provide consultancy, guidance and technical knowledge to the growing body of professionals, and to industries
- Align and co-ordinate the three sources of HR practices and knowledge: Academic, Private and the Public sectors

VISION

Our vision is to be the voice of Human Resources Management in Oman

VALUES

Our Values are Passion, Integrity, Diversity and Professionalism



OMAN'S NUMERO UNO HR CONFERENCE IS BACK. THE OSHRM 5th ANNUAL CONFERENCE: 'HR, HEART OF THE BUSINESS'.

Every organisation's most valuable resource is its human capital. With economic upheaval, transformative technologies and the speed of digitalisation, today HR sits in the top of the agenda of most of the boardroom conversations happening around the world. Be it defense, education, financial services, government services, healthcare, IT, manufacturing, oil & gas, retail, telecommunications there is none who would; rather should be left behind. Every organisation today must navigate the future of work, which requires a dramatic change in strategies for leadership, talent, and human resources. The payoffs arising out of it are breathtaking; it accelerates profitability, improves customer satisfaction and spikes speed-to-market. This year, The OSHRM 5th Annual Conference is delving deeply into how the best HR practices combined with technologies are profoundly changing the workplace environment around the world, and by adapting it how it's going to transform the way Oman works.

The OSHRM 5th Annual Conference roadmaps the future of work by gathering a community of hundreds of decision makers, visionaries, and techies on a common platform. This event showcases smarter ways of working, powered by innovative HR technology and the latest business transformation insights led by global executives from some of the world's most reputable organisations. Be part of the world's only HR summit run by an Omani HR society - combining the best in international experience with an Arab-world focus.

SYNOPSIS OF THE CONFERENCE AND WORKSHOPS

The Fourth Industrial Revolution requires a new leadership paradigm; the future of work indicates that tomorrow's leaders and Human Resources professionals should be flexible enough to attract top talent. Human Resources professionals must be at the heart of the business to help transform their organisations to stay relevant and competitive within the remarkable changes that are happening around and make sure the benefits are passed on to employees and employers alike.

Human Resources professionals no longer have the luxury of time to prepare for the transformation and the revolution of the industry, they are at the heart of the technology. Its disruptive forces can already be felt across all organisations. The non-profit, government, and business sectors are using their diverse perspectives and resources as extraordinary technological changes are already driving the shifts.

In addition, currently the society is confronting obstacles of unparalleled complexity. Critical issues such as climate change, the gap between rich and poor, and the difference in culture and gender demand a timely attention. Globalisation and technology are exponentially increasing the scope of our challenges during the transformation, so the capacity to quickly iterate and adapt is even more essential.

Human Resources professionals and leaders will share how their organisations are leading the way in reshaping their employee's value propositions. They will discuss the importance of having real case practices to overcome those challenges, address social interaction; build awareness of diversity and what it means especially amongst businesses and leaders.

The time to act is now, by putting people at the centre, Human Resources professionals and leaders can catalyse the next wave of economic growth to the benefit of society.





Tomorrow"

Strategy"

Topic 4: Reshaping the Workplace - "Reshuffle the Recruitment"

Topic 6: Gender Equality in the Digital Age - "How to Achieve the

Topic 5: Altering from "Data" to "Business Intelligence"

Full Potential of the Digital Revolution"



The role of the Government in the Development of Human Resources

Human Resource is becoming one of the core drivers of the modernisation of the public sector and has an antecedent capacity of modernising public service organisations. The ongoing interest in the transformation of Human Resource systems and mode of operation has a direct impact on the government's success plan. Local governments continue to feel the pressure of limited resources, leading to the need for high quality performers in every role. The future of local government human resources will be one in which time-consuming talent recruitment is modernised to allow human resource specialist to focus their energies on the core business value serving the society.

During this session, we will address the impact on economic development - How can the Sultanate of Oman increase Human Capital values? What is Oman's 2040 Human Capital vision and plan?



Navigate the Crosscut to Human Resources Professionals – "Busting the Myths"

It is vital to discuss the role Human Resources professionals ought to play, the impact that can make or break on the return on the investment in human capital; what should be the Human Resources approach considering the key competencies required to develop and how to ensure a smooth transition into the Fourth Industrial Revolution. How leaders can help putting the Human Resources professional at the core of the transformation? During this turbulent time, how the Human Resources professional can call for an approach that puts people at the centre of the business. Real examples and case studies will be discussed during this session.



The Employer of Choice – "Preparing the Culture for Tomorrow"

Who is the employer of choice? How they can redefine the role of the Human Resources in a rapidly growing and metamorphic era? What is the impact of the automation and Artificial Intelligence on the human capital while restoring the core company values and culture? How Human Resource leaders should lead the way on reshaping their employee value propositions are among the questions that will be answered during this session.



Reshaping the Workplace – "Reshuffle the Recruitment Strategy"

The role Human Resources play in the development of graduates into the digitised workplace, the skillset the graduates should be equipped with; the required collaboration between government, private and educational sectors and the ownership of the decision making for restructuring the recruitment process will be delibrated on during the session. What are the needs of the cross-sector collaboration? How can organisations from the non-profit, government, and business sectors using their diverse perspectives and resources jointly help to achieve a shared goal? will also be discussed.



Altering from "Data" to "Business Intelligence"

Human Resources should be at the heart of the technology – from "Data to Intelligence". What should be the new sets of the Human Resources skills and how to leverage the power of digital Human Resources and people analytics and how it fits in within a broader organisation framework? How people analytics helps organisations to make better, more strategic and more informed talent decisions? What are the advantages of people's analytic? How organisations can make smarter hiring decisions during the new era of transformations without impacting the core business of the company while increasing people's retention? These topics will be discussed during the forum.



Gender Equality in the Digital Age – "How to Achieve the Full Potential of the Digital Revolution"

Now internet access is a Basic human right. Internet has become an important part of everyday life for everyone. Women increase their income in both the formal and informal economy, have more opportunities for civic participation, and have access to more information to address challenges in life (child rearing, health, financial, lifestyle, etc.). They also have become role models for the next generation of female digital natives. Hence, during this session, we will discuss how women's participation in the digital revolution can be improved and examine what different digital value chain stakeholders are doing in this area? What role can digital stakeholders and governments play? How can women be promoted as Information and Communications Technology (ICT) leaders and entrepreneurs?





PANEL 1

Setting the stage with a vignette - The Role of Governments in the Development of Human Resources - Globalization, competition, and technological change have resulted in downsizing, outsourcing, and re-engineering, upsetting established work patterns and introducing an element of insecurity into the lives of experienced employees as well as into the lives of the fresh graduate.



PANEL 2

Becoming Tomorrow's Employer of Choice - How can employer of choice help employees to create and sustain healthy behaviors, giving them more energy, leading to greater productivity and higher performance - focus on the role of the leaders, Human Resources professional and environment aspects.



PANEL 3

The Human Resources at the heart of the technology – people analytics and future of work, how people measurement and analytics are being used to benefit resources of all types; share ideas and discuss ways to harness the full potential of data and Al-innovation to improve and empower data-driven HR function.



PANEL 4

Mind the Gap - access to professional and educational opportunities in relation to information and communication technologies - How the education and the training help empowering women in the digital age, and thus to a society with future viability - Challenges faced to make the ICT affordable for everyone



From Hire to Retire!





















MR. ABDUL RAHMAN M. AL-OBAYED Senior Vice President, Human Resource, Saudi Electric Company



MR. SAID SALIM SAID
AL-SHANFARI
CEO at Oman Convention and
Exhibition Centre (OCEC)



MR. SAID AL-MANDHARI CEO at Oman ICT Group



DR. AMER AWADH AL RAWAS Founding partner of Paradigms Consulting



MR. DOUG STRYCHARCZYK
Managing Director at AQR



MS. LINDA MCLOUGHLIN MCC Director of ICF Global Board



MR. AHMED AWLADTHANI Chief Human Resources & Administration Officer at Oman LNG L.LC.



MS. SARA ELMOULDI Head of Administrative Department at the Tunisian Electricity and Gas Company (STEG)



ENGR. AHMAD M. ALGHAMDI Vice President People at Saudi Telecom Company



MR. RICARDO CABETE CEO, Founder and Emotional Intelligence Trainer



. YASMIN AL BULUSHI Dean, Muscat College



MR. MOHAMMED MASOUD AL KHARUSI Chairman at Intersearch, Oman



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MR. AHMED ABDEL
ABD-ELMONIEM
Learning & Development Sr.
Professional "Lead" for Multinational
Corporates and Local Markets



MR. MOSTAFA AHMED KOMBOR Chief Operation Officer at People Vision



MS. ASMA AL GHABSHI Human Resources Consultant at Shell Development, Oman



MR. HAITHAM ABDULLAH AL-KHARUSI Vice President, Consumer Business, Omantel



ENGR. AYAD ALI YUSUF AL BALUSHI Integration Management Office Lead, Oman Oil, ORPIC Group



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MR. ABDULMOHSEN BUSHEHRI
Enterprise Accounts Director of LinkedIn Talent Solutions



DR. NAWAL NASSER SALEH AL MAHYIJARI Consultant Psychiatrist, Facilitator Emotional Intelligence, Royal Hospital, Sultanate of Oman



MS. HANAN ABDULLAH
AL HARTHY
Vice President of the International
Coach Federation (ICF)



MR. SERDZAN SIMSEK ARNAUTOVIC

Recruiter – CEE & MEA at

Facebook



MS. HUDA ABDULLAH AL-HABSI Senior Advisor Technology at Omantel



MS. AMEENA NUSAIRI Senior Manager of Creativity, Happiness & Innovation at Knowledge & Human Development Authority (KHDA)



DR. AMAL ABDULLA SULAIMAN Founder & CEO at LIFE ACADEMY OMAN Psychiatrist, Professional Trainer and Life Coach



MS. DANA BUKHAMMAS Director Human Resources at Zain Bahrain



ZUWEINA AL MINJI HR Business Partnering Manager at Petroleum Development Oman



MR. SHANE PHILLIPS CEO at the Philips Group.





MR. ABDULLA ALHAMED Managing Partner at Intermid



MR. KHALID AL HOSNI Founder and CEO at MarkeetEx.com



DR. MAGDI AHMED ISMAIL Principal Consultant, Director, MENA & Turkey at TTM Associates



MS. NELLY BOUSTANY Digital HR Experience Director, EMEA, SAP



MR. NUNO FILIPE DOS SANTOS GOMES Partner and Career Business Leader at Mercer for the MENAT region



MS. SARAH DAVIS Head of Partnerships at CIPD



MR. ROB THISSEN Senior Associate and Energy Sector Leader at Mercer for the MENAT region



MS. LISA LAWLOR Associate and People Science Leader at Mercer for the MENAT region



MR. NIKHIL DESAI International Speaker, Motivator, Trainer, and Director at the Centre For Excellence



MR. ALEX DAVDA **Occupational Psychologist**



DR. ALFADHAL ABBAS ALHINAI **CEO** at Oman Chamber of Commerce and Industry



MS. GHADA MOHAMMED AL YOUSEF Executive Manager - Group Communication and Sustainability at Nama Holding



MR. HUSSAIN AL-MUSCATI Customer Engineer at Google Cloud



Deputy CEO and Head of Corporate Governance at Monty Mobile



MR. MOOSA ALFAREI Media Presenter and Editor of Electronic Newspaper Atheer



MR. RAMI HAFFAR **Principal at New Metrics**





MR. RAMY BAYYOUR General Manager at CIPD, Middle East



MR. VICTOR ANTONIO
Business Consultant at
Sellinger Group – A Sales
Development Company



MS. ANURAAG GARG Coaching Programme Manager, Petroleum Development Oman



MS. RHONDA STOCKTON SAP SuccessFactors Solution Architect at iXerv



MR. SAIF KHALFAN KHALIFA AL BUSAIDI Vice President of HR, CSR, and Admin at Oxy Oman

	07:30 09:30	09:30 - 11:30	11:30 13:30	13:30 - 15:30	15:30 16:30
Room 1		Victor Antonio Business Consultant at Sellinger Group – A Sales Development Company Getting project approved.		Shane Phillip CEO,The Phillips Group CEO and Senior Executive Assessment	
Room 2		Ibtisam Said Al-Khaifi Organisational Psychologist, Founder of Simat Human Development Positive Psychology & Performance		Lisa Lawlor Associate and People Science Leader, Mercer for the MENAT region Preparing the culture for tomorrow	
Room 3		Nawal Nasser Saleh Al Mahyijari Consultant Psychiatrist, Facilitator Emotional Intelligence, Royal Hospital, Sultanate of Oman Exhaustion and Bullying at the workplace		Dr. Humaid Salim Hamed Alhinai Trainer, Facilitator and Coach Sultan Qaboos University Change is the starting point.	
Room 4	Room 4	Doug Strycharczyk Managing Director at AQR Mental Toughness — the key to understanding individual attitude and organisational culture		Dr. Al Fadhal Abbas Al Hinai CEO, Oman Chamber of Commerce and Industry Restructuring; Make it differently.	
Room 5	ooth visit	Hanan Abdullah Al Harthy Vice President of the International Coach Federation (ICF) Building a coaching culture for Change Management	and Lunch	Dr. Kaissar Jabr Deputy CEO and Head of Corporate Governance, Monty Mobile Digital Managerial Decision Taking	±
Room 6	Registration and Booth visit	Abdulla Al Hamed Managing Partner at Intermid Unleashing the potential of the Digital Revolution Workshop	Booth Visit, Prayer and Lunch	Dr. Magdi A. Ismail Director Principal, AFME, Turkey & New Markets, TTM ASSOCIATES Talent Management Disruptive Strategies: Simplicity is the ultimate sophistication!	Booth Visit
Room 7	Registr	Dr. Aamal Abdulla Sulaiman Ambusaidi Founder & CEO at LIFE ACADEMY OMAN Psychiatrist, Professional Trainer and Life Coach Creating a mentally healthy workplace, a practical guide for leaders	Booth Vi	Ahmed Abdel Abd-EIMoniem Learning & Development Sr. Professional "Lead" for Multinational Corporates and Local Markets Design the moment that matter "Design Thinking"	
Room 8		Alex Davda Occupational Psychologist Transform your workforce to a 21st century talentforce		Mostafa Ahmed Kombor Chief Operation Officer, People Vision CV Clinic	
Room 9		Anuraag Garg Coaching Programme Manager, Petroleum Development Oman Building HR capability to support Leader Development in PDO		Shahzeb Ali Practice Director for SAP SuccessFactors Digitization in Morden HR World	
Room 10		Rami Haffar Principal at New Metrics Beyond Engagement – The art of building and measuring Employee Experience.		Sarah Davis Head of Partnerships at CIPD People and machines: from hype to reality	
Room 11		Nikhil Desai International Speaker, Motivator, Trainer, and Director, Centre for Excellence In pursuit of excellence – Unleashing the potential in you & your organisation		Mostafa Hamed Abd El Khaleq Learning & Development Senior Expert, Omantel The successful failure	
Junior Ball Room		Nama Workshops* HR; The Foundation of Success- Morning Session		Nama Workshops* HR; The Foundation of Success- Noon Session	



HR Workshops accompanying the OSHRM 5th Annual Conference

08:30 - 09:00	Registration / Break		
09:00 - 09:30	Opening	Engr. Amjad Al-Rawashdeh, Secretary General, Arab Union of Electricity (AUE) H.E. Eng. Omar Al Wahaibi, CEO - Nama Holding Group	
	Session 1: Performance Management (Performance Planning, Performance Measurement)		
09:30 - 09:55	The impact of the value system on the performance evaluation policy of the employees of the National Electric Power Company, Jordan	Dr. Hassan Al – Khasawneh, National Electric Power Company (NEPCO) Jordan	
09:55 - 10:20	Performance Management (PM)	Mr. Salem Al Riyami, Numo Institute for Competency Development Sultanate of Oman	
10:20 - 10:45	Performance Management (Performance Planning and Measurement)	Mr. Saleh Al Zarea, Saudi Electricity Company Saudi Arabia	
10:45 - 10:55	Break		
	Session 2: Leaders Preparation and Job Satisfaction (Work Environment - Excellence and Favouritism, Motivating Employee, Training workers in Energy Sector)		
10:55 - 11:20	Leadership Development in Saudi Electricity Company	Mr. Mahmoud Tomalieh, Saudi Electricity Company- Saudi Arabia	
11:20 - 11:45	Training of employees in the Electricity Sector	Mr. Saood Al Hamadi, Qatar General Electricity and Water Corporation (KAHRAMAA)- Qatar	
11:45 - 12:10	The study conducted by (GCCIA) on the Functional Satisfaction for the years 2016-2018	Mr. Tarek Al-Sheikh, Gulf Cooperation Council Interconnection Authority (GCCIA)	
12:10 - 12:35	Job Satisfaction	Ms. Badria Jassim Al-Jassim, Qatar General Electricity and Water Corporation (KAHRAMAA)- Qatar	
12:35 - 13:35	Coffee Break / Prayer		
	Session 3: Organizational Structures and Job Description (Organizational Structures, Organizational Descriptions, Functional Weights)		
13:35 - 14:00	Organisational Structures	Ms. Sara Elmouldi, Société Tunisienne de l'Electricité et du Gaz (STEG)- Tunisia	
14:00 - 14:25	Organisational Structures and Job Descriptions	Mrs. Amal Jubran, Jerusalem District Electricity Company (JDECO)- Palestine	
14:25 - 14:30	Workshop Conclusion / Lunch		



09:30 - 09:10	Opening of the Exihibition				
09:10 - 09:25	Opening Conference introduction to Agenda	Murtadha Al Lawati			
09:25 - 09:30	Opening Speech: By OSHRM President;	Dr. Ghalib Al Hosni			
09:30 - 09:35	Welcome Note by Strategic Partner	Omar Al Wahaibi - CEO, Nama Group			
09:35 - 09:40	Welcome Note by Strategic Partner	Abdul Rahman M. Al-Obayed			
09:40 - 10:00	Excellence through Influence	Victor Antonio			
10:10 - 10:20	Harnessing Excitement in The Workplace.	Khalid Al Hosni			
10:20 - 10:40	Unleash your Talent	Ahmad M. Alghamdi			
10:40 - 11:00	The culture of Leadership	Haitham Abdullah Al-Kharusi			
11:00 - 11:10	Coffee	Break			
11:10 - 11:30	The Power of Autonomy	Ameena Nusairi			
11:30 - 11:50	The importance of having Emotional Intelligence in an Artificial Intelligent World.	Maria Sarfaraz Ahmed			
11:50 - 12:10	The Oman Chamber Transformation-Strategy towards 2040 Vision	Dr. Al Fadhal Abbas Al Hinai			
12:10 - 13:00	Networking, Prayer, Booth Visit and Lunch				
		Panel Chair Moosa Alfarei			
	PANEL 1 Setting the stage with a vignette - The Role of Governments in the Development of Human Resources - Globalization, competition, and technological change have resulted in downsizing, outsourcing, and re-engineering, upsetting established work patterns and introducing an element of insecurity into the lives of experienced employees as well as into the lives of the fresh graduate.	Panelist HE Dr. Said Hamed Said Al-Ruba			
		Panelist HE Abdullah Al Sarmi			
13:00 - 14:00		Panelist Abdul Rahman M. Al-Obayed			
		Panelist HE Salim Al Busaidi			
		Panelist HE Mohammed Al Busaidi			
		Panelist HE Khalid Al Sayidi			
14:00 - 14:20	Innovation - Embrace the Perfect Strom!	Nidal Qanadilo			
14:20 - 14:40	Coaching for Powerful Transformation - latest research and trends	Linda McLoughlin			
14:40 - 15:00	HR Award Announcement				
	PANEL 2 Becoming Tomorrow's Employer of Choice - How can employer of choice help employees to create and sustain healthy behaviors, giving them more energy, leading to greater productivity and higher performance - focus on the role of the leaders, Human Resources professional and environment aspects.	Panel Chair Asma Al Ghabshi			
		Panelist Dr. Amer Awadh Al Rawas			
45.00 45.45		Panelist Mohammed Al Kharusi			
15:00 - 15:45		Panelist Ramy Bayyour			
		Panelist Nuno Filipe Dos Santos Gomes			
		Panelist Abdul Qader Al Sumali			
15:45 - 15:50	Closing Day 2 Recap				
15:50 - 16:00	Networking Coffee Refreshments				

09:00 - 09:15	Recap Day 2	Murtadha Al Lawati			
09:15 - 09:35	1+1=4; A Transformation Story	Ayad Ali Yusuf Al Balushi			
09:35 - 09:55	Tatweer - OLNG's Human Capital Journey to a Top Quartile Organisation	Ahmed Awladthani			
09:55 - 10:15	The Landscape of Future Jobs Said Al-Mandhari				
10:15 - 10:35	Altering from "Data" to "Business Intelligence" Nelly Boustany				
10:35 - 10:55	Bringing it Beyond	Abdul Rahman M. Al-Obayed			
10:55 - 11:05	Coffee Break				
	PANEL 3 The Human Resources at the heart of the technology – people analytics and future of work, how people measurement and analytics are being used to benefit resources of all types; share ideas and discuss ways to harness the full potential of data and Al-innovation to improve and empower data-driven HR function.	Panel Chair Abdulmohsen Bushehri			
		Panelist Ghada Mohammed Al Yousef			
11.05 11.50		Panelist Said Al-Shanfari			
11:05 - 11:50		Panelist Ahmed Abdel Abd-ElMoniem			
		Panelist Saif Khalfan Khalifa Al Busaidi			
		Panelist SAP (Name to be confirmed)			
11:50 - 12:10	Google's Culture	Hussain Al Muscati			
12:10 - 12:30	Emotional Intelligence On Fire	Ricardo Cabete			
12:30 - 12:50	A Wonderful World! Dana Bukhammas				
12:50 - 13:30	Networking, Prayer, Booth Visit and Lunch				
13:30 - 13:50	Talent Management Gaelle Lahad				
13:50 - 14:10	Technology & Recruitment: Reshaping recruiting strategies using technology	Serdzan Simsek Arnautovic			
14:10 - 14:30	Future of Jobs	Dr. Amer Awadh Al Rawas			
	PANEL 4 Mind the Gap - access to professional and educational opportunities in relation to information and communication technologies — How the education and the training help empowering women in the digital age, and thus to a society with future viability — Challenges faced to make the ICT affordable for everyone	Panel Chair Victor Antonio			
		Panelist Ahmad M. Alghamdi			
11.00 15.15		Panelist Dana Bukhammas			
14:30 - 15:15		Panelist Huda Abdullah Al-Habsi			
		Panelist Dr. Al Fadhal Abbas Al Hinai			
		Panelist Naif Al Abri			
15:15 - 15:30	Recap Conference & Closing				





For Self Sponsored Registration

Full Conference Package: (Conference & Workshop)

Early bird 20% off* Full conference package:

For OSHRM Members: **OMR 350** For Non OSHRM Members: OMR 490 For International Delegates: 1275 USD

*Offer Valid till bookings before 00th XXXXXXXX 2019

2 Days Conference Only Package:

For OSHRM Member: **OMR 250** For Non OSHRM Members: OMR 390 For International Delegate: 1000 USD



For Sponsored Registration

Each paid seat is priced at OMR 350* per person:

- a. 5 nominees: 4 paid seats gets 1 complimentary seat
- b. 10 nominees: 8 paid seats gets 2 complimentary seats
- c. Above 20 nominees: 20% discount on the 20 seats and 30% discount starting from the 21st seat.



NUMBERS THAT MATTER MOST

ATTENDEE BREAK-UP

450+

Average number of HR delegates at the event since 2017

5:8 Gender Break-up **Female**

10% HR Officers

4%



58% Attendees who are strategic decision makers



Attendees attended both AM & PM sessions

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